

**Annex 3
Sub-Processors**

RHAPSODY SOLUTIONS THAT UTILIZE SUB-PROCESSORS:

Rhapsody Solution	Rhapsody Integration Engine, Rhapsody EMPI, Rhapsody Semantic	Rhapsody and Corepoint Integration Engine as a Service, Envoy iPaaS, EMPI, Semantic	Rhapsody API Gateway/Guardian
Location of Rhapsody Solution	Partner Hosted or On-Premises	Hosted by Rhapsody	Hosted by Rhapsody
Subprocessors	<ul style="list-style-type: none"> • Box.com • DocuSign • Salesforce • NetSuite • CloudAlly • Rhapsody Academy • Microsoft 365 • Mimecast • PagerDuty • Kimble 	<ul style="list-style-type: none"> • Amazon Web Services • Box.com • DocuSign • Salesforce • NetSuite • CloudAlly • Rhapsody Academy • Microsoft 365 • Mimecast • PagerDuty • Kimble • Experian (EMPI only) • Logicworks (EMPI only) • Trustgrid, Inc. 	<ul style="list-style-type: none"> • Amazon Web Services • Box.com • DocuSign • Salesforce • Health Samurai Aid Box • NetSuite • CloudAlly • Rhapsody Academy • Microsoft 365 • Mimecast • PagerDuty • Kimble

Rhapsody may use different Sub-Processors dependent on the Rhapsody Solution sold to the Partner under the Agreement (please see the Initial Schedule or any subsequent Schedule for the applicable Rhapsody Solution). The table above shows which Sub-Processors are used for each type of Rhapsody Solution potentially purchased by Partner. The Sub-Processor list may be updated from time to time, updates can be found on Company’s website, on the Company Data Privacy and Security page at <https://rhapsody.health/data-privacy-and-security/>.

RHAPSODY MAY USE THE FOLLOWING SUB-PROCESSORS:

Name: Amazon Web Services
Address: Amazon Web Services, Dallas/ Fort Worth, USA
Contact person’s name: Jonathan Klobucnik
Position and contact details: Technical Account Manager; +1-469-734 6328, klobacca@amazon.com
Description of processing: Envoy uses AWS to host its application.
Country of Processing: Dependent on Partner’s location.

Name: Box.com
Address: Customer Service
Contact person’s name: L. Garascia
Position and contact details: Account Executive; <https://support.box.com/hc/en-us>; 1-855-570-4130; lgarascia@box.com
Description of processing: Data storage and sharing.
Country of Processing: Dependent on Partner’s location.

Name: DocuSign
Address: 221 Main St., Suite 1550 San Francisco, CA 94105
Contact person’s name: Mary Wurdeman
Position and contact details: <https://support.docusign.com>; Mary.Wurdeman@docusign.com

Description of processing: eSignature and customer contract storage.
Country of Processing: USA

Name: Salesforce
Address: 415 Mission Street, 3rd Floor, San Francisco, CA 94105
Contact person’s name: Cody Herr
Position and contact details: cherr@salesforce.com
Description of processing: Partner name, address and contact information for record keeping during sales cycle.
Country of Processing: USA

Name: Netsuite
Address: 2300 Oracle Way, Austin, TX 78741
Contact person’s name: Eric Branse
Position and contact details: consultant: eric.branse@abaci-us.com; +1-877-638-7848
Description of processing: Financial ERP (including invoicing, billing, etc.)
Country of Processing: USA

Name: CloudAlly
Address: 2711 N Haskell Ave, Dallas, TX 75204

Contact person's name: Customer Service
Position and contact details: support@cloudally.com; USA
+1 424 304-1959
Description of processing: Online SharePoint and salesforce backup.
Country of Processing: USA

Name: Rhapsody Academy
Address: Customer Service
Contact person's name: <https://academy.rhapsody.health/>
Position and contact details:
Description of processing: training academy
Country of Processing: USA

Name: Microsoft 365
Address: 501 Boylston St, Boston, MA 02116
Contact person's name: Customer Service
Position and contact details: support.microsoft.com; 1(800) 642 7676
Description of processing: Rhapsody's email, word processing, spreadsheets, databases, storage, etc._
Country of Processing: USA

Name: Mimecast
Address: 275 Grove St, Boston, MA 02132
Contact person's name: Jonathan Fagan
Position and contact details: Customer Manager; (617) 393-7050
Description of processing: Rhapsody's perimeter email protection_
Country of Processing: USA

Name: PagerDuty
Address: 821 Folsom St, San Francisco, CA 94107
Contact person's name: Customer Service
Position and contact details: 1(650) 989-2965; support@pagerduty.com; <https://www.pagerduty.com/contact-us/>
Description of processing: Notification to Rhapsody for service for support
Country of Processing: USA

Name: Kimble

Address: One International Place, 100 Oliver St Ste 1330, Boston, MA
Contact person's name: Customer Service
Position and contact details: <https://www.kimbleapps.com/support/>
Description of processing: Automation for Rhapsody's professional services timekeeping
Country of Processing: USA

Name: Health Samurai Aid Box
Address: 3415 S Sepulveda Blvd Ste 1000 Los Angeles, CA 90034
Contact person's name: Customer Service
Position and contact details: +1 (818) 731-1279
Description of processing: FHIR servers.
Country of Processing: USA

Name: Experian
Address: 955 American Lane Schaumburg, IL
Contact person's name: Customer Service
Position and contact details: 1 224 698 5600
Description of processing: Referential data provider. Optional "add-on" service for partners with EMPI by NextGate.
Country of Processing: USA

Name: Logicworks Systems Corporation
Address: Dept CH 14498 Palatine, IL 60055-4498
Contact person's name: Customer Service
Position and contact details: Sales@logicworks.com
Description of processing: HITRUST certified platform for hosting EMPI by NextGate.
Country of Processing: USA

Name: TrustGrid, Inc.
Address: 12710 Research Blvd, Suite 365, Austin, TX 78759
Contact person's name: Joe Gleinser
Position and contact details: Chief Executive Officer, (888) 308-8995
Description of processing: Remote access to on-premises deployments.
Country of Processing: USA