

Integration Engines

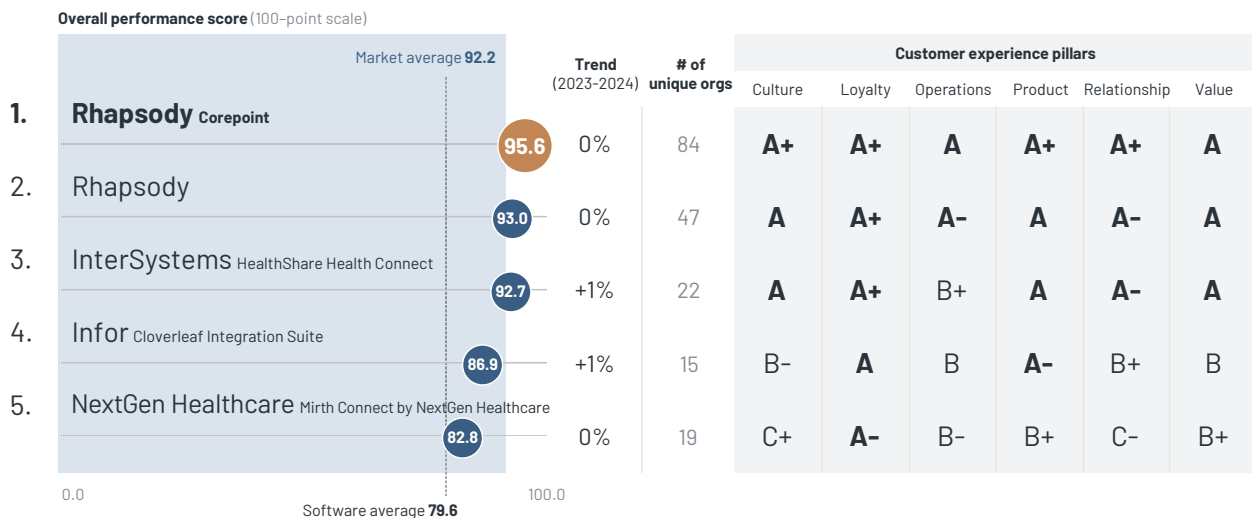
Segment definitions can be found on page 250.



RHAPSODY

Ranked Solutions

Grading methodology can be found on page iii.



Solutions Not Ranked

	Overall performance score (100-point scale)	# of unique orgs	Customer experience pillars					
			Culture	Loyalty	Operations	Product	Relationship	Value
Consensus Conductor (Summit Exchange)[C]	86.0	17	B	A-	B	B+	B	B

[C] Component

Definitions can be found on page iii.

Other Notable Performances

Ranked solutions for which at least 95% of respondents answered yes.

*Limited data

Avoids charging for every little thing?

InterSystems HealthShare Health Connect n=21 **100%**

Keeps all promises?

Rhapsody n=46 **100%**

Rhapsody Corepoint n=82 **99%**

InterSystems HealthShare Health Connect n=21 **96%**

Part of long-term plans?

InterSystems HealthShare Health Connect n=22 **100%**

Rhapsody n=44 **98%**

Rhapsody Corepoint n=81 **98%**

NextGen Healthcare Mirth Connect by NextGen Healthcare n=18 **95%**

Would you buy again?

Infor Cloverleaf Integration Suite n=13 **100%***

InterSystems HealthShare Health Connect n=22 **100%**

Rhapsody Corepoint n=83 **100%**

Rhapsody n=46 **96%**