## **Integration Engines**

Segment definitions can be found on page 250.



# RHAPSODY

## **Ranked Solutions**

**Overall performance score** (100-point scale)

#### Grading methodology can be found on page iii.

	Market average <b>92.2</b>	Trend	# of		C	ustomer expe	erience pilla	ars	
	Disease da	(2023-2024)	unique orgs	Culture	Loyalty	Operations	Product	Relationship	Value
1.	Rhapsody Corepoint 95.	6 0%	84	Δ+	A+	Α	А+	A+	Α
2.		0 /0	г	AT	AT	A	AT	AT	A
۷.	Rhapsody (93.0)	- 0%	47	Α	A+	A-	Α	Α-	Α
3.	InterSystems HealthShare Health Connect								
J. 1	92.	- +1%	22	Α	A+	B+	Α	A-	Α
4.	Infor Cloverleaf Integration Suite								
	86.9	- +1%	15	B-	Α	В	Α-	B+	В
5.	NextGen Healthcare Mirth Connect by NextGen Healthca	ire							
	82.8	0%	19	C+	<b>A</b> -	B-	B+	C-	B+
	0.0 Software average <b>79.6</b>	00.0							

## Solutions Not Ranked

	Overall performance score	# of	customer experience pillars					
	(100-point scale)	unique orgs	Culture	Loyalty	Operations	Product	Relationship	Value
Consensus Conductor (Summit Exchange)[C]	86.0	17	В	A-	В	B+	В	В

Definitions can be found on page iii.

## **Other Notable Performances**

Ranked solutions for which at least 95% of respondents answered yes.

#### Avoids charging for every little thing?

[C] Component

InterSystems HealthShare n=21 100% Health Connect

Ke	eps all promises?		
Rh	apsody	n=46	100%
Rh	apsody Corepoint	n=82	99%
	erSystems HealthShare alth Connect	n=21	<b>96</b> %

Part of long-term pla	ns?
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InterSystems HealthShare Health Connect	n=22	100%
Rhapsody	n=44	98%
Rhapsody Corepoint	n=81	98%
NextGen Healthcare Mirth Connect by NextGen	n=18	95%

Healthcare

\*Limited data

#### Would you buy again?

Customer experience pillers

Infor Cloverleaf Integration Suite	n=13	100%*
InterSystems HealthShare Health Connect	n=22	100%
Rhapsody Corepoint	n=83	100%
Rhapsody	n=46	96%