

Rhapsody Provider Registry: A single, accurate record for each provider

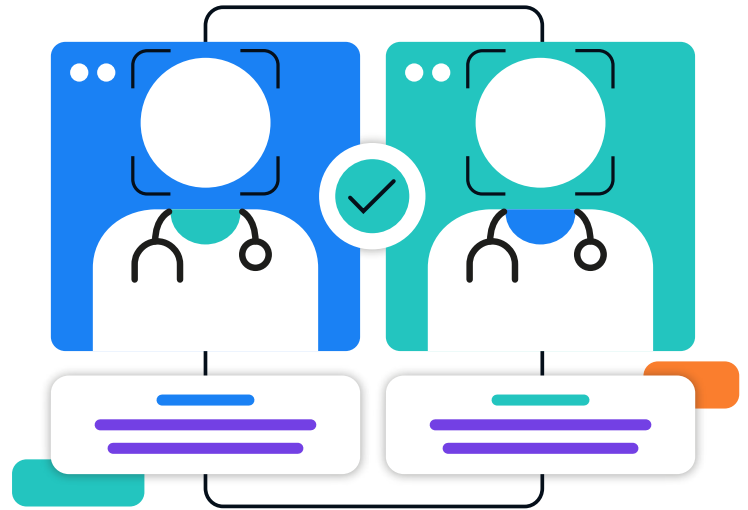
Overview

Rhapsody® Provider Registry enables organizations to integrate the numerous sources of provider data they create and consume within their organization. The Provider Registry leverages the same powerful record matching capabilities from Rhapsody® EMPI to automate the crosswalk of data referring to the same provider.

Why use a provider registry?

Inaccurate provider information is a barrier to access to care. The provider registry resolves this problem by aggregating provider information across systems and generating a single best record that can be shared and accessed by all upstream and downstream systems. This makes it much easier to update and share accurate provider information across organizations.

The administrative efficiencies gained can help increase your organization's physician satisfaction rates, reduce delays in referrals and billing, and enable people to find the right provider more easily – increasing patient engagement. The Provider Registry collects information such as national and local provider identities, locations of service, specialties, languages spoken, practice names, practice hours, ACO affiliations, and other data relevant to you and your consumers.



Challenge:

Fragmented provider data spread across systems results in operational and financial delays in billing, claims processing, referrals, reporting, and federal penalties for incomplete or inaccurate provider information.

Solution:

Provider registry is a central, single source of truth for information about participating providers, both individual and organizational, that can result in significant administrative and financial improvements.

How does it work?

Provider Registry aggregates provider data from your various sources establishing provider data linkages from across the enterprise, including EHRs, credentialing systems, marketing databases, Center for Medicare and Medicaid (CMS), and other external systems, and transforms those disparate inputs into a single best provider record. Providers are assigned a unique identifier at the enterprise level (EUID). This mastered provider data can then be provisioned in the provider directory to be queried directly and power patient access strategies across digital services, such as web sites, patient and provider portals, mobile applications, and more.

Easy integration

A standard and well-defined RESTful API makes it easy to connect systems and data sources with Rhapsody Provider Registry.

Administrative efficiencies

- Add, update, and delete provider information in a single location, and view providers' areas of practice, hours, contact methods, and specialties and conditions they treat.
- Connect to CMS, credentialing, and external systems; query or push updates to downstream targets and directories.

Ready to learn more about Rhapsody Provider Registry?

How does your provider data measure up?

\$2.76 billion

was assessed by the CAQH (2019) in annual costs to US physician practices to maintain directories.

45%

A 2018 CMS report, showed the average Medicare Advantage Organizations (MAO) inaccuracy rate by location was almost 45%. After many reports and years of discourse but no change in the error rates and inaccuracies in the published provider directories, CMS decided to assess fines if published directories contain inaccurate provider information.

48%

of provider records in CMS' National Plan and Provider Enumeration System (NPPES) registry were found to be inaccurate.

58%

of provider records in Provider Enrollment, Chain and Ownership System (PECOS) were found to be inaccurate.*

* Source: Pittman, D. (2013, May 31). Retrieved from <https://www.medpagetoday.com/PublicHealthPolicy/Medicare/39501>