

List of Sub-Processors

Please specify the details of your sub-processors and include the following information:

RHAPSODY SOLUTIONS THAT UTILIZE SUB-PROCESSORS:

<i>Rhapsody Solution</i>	Rhapsody Integration Engine, EMPI, Rhapsody Semantic	Rhapsody as a Service, Envoy Managed Services, EMPI, Rhapsody Semantic	API Gateway
<i>Location of Rhapsody Solution</i>	Partner Hosted or On-Premises	Hosted by Rhapsody	Hosted by Rhapsody
<i>Subprocessors</i>	<ul style="list-style-type: none"> - Box.com - DocuSign - Salesforce - NetSuite - CloudAlly - The Academy - Microsoft 365 - Mimecast - PagerDuty - Kimble 	<ul style="list-style-type: none"> - Amazon Web Services - Box.com - DocuSign - Salesforce - NetSuite - CloudAlly - The Academy - Microsoft 365 - Mimecast - PagerDuty - Kimble - Experian (EMPI only) - Logicworks (EMPI only) 	<ul style="list-style-type: none"> - Amazon Web Services - Box.com - DocuSign - Salesforce - Health Samurai Aid - Box - NetSuite - CloudAlly - The Academy - Microsoft 365 - Mimecast - PagerDuty - Kimble

Rhapsody may use different Sub-Processors dependent on the Rhapsody Solution sold to the Partner under the Agreement (please see the Initial Schedule or any subsequent Schedule for the applicable Rhapsody Solution). The table above shows which Sub-Processors are used for each type of Rhapsody Solution potentially purchased by Partner. This List of Sub-Processors may be updated from time to time.

RHAPSODY MAY USE THE FOLLOWING SUB-PROCESSORS:

Name: Amazon Web Services

Description of processing: Envoy uses AWS to host its application.

Country of Processing: Dependent on Partner's location.

Website: <https://aws.amazon.com/>

Name: Box.com

Description of processing: Data storage and sharing.

Country of Processing: Dependent on Partner's location.

Website: <https://www.box.com/>

Name: DocuSign

Description of processing: eSignature and customer contract storage.

Country of Processing: USA

Website: <https://www.docusign.com/>

Name: Salesforce

Description of processing: Partner name, address and contact information for record keeping during sales cycle.

Country of Processing: USA

Website: <https://www.salesforce.com/>

Name: Netsuite

Description of processing: Financial ERP (including invoicing, billing, etc.)

Country of Processing: USA

Website: <https://www.netsuite.com/>

Name: CloudAlly

Description of processing: Online SharePoint and salesforce backup.

Country of Processing: USA

Website: <https://www.cloudally.com/>

Name: The Academy

Description of processing: training academy

Country of Processing: USA

Website: <https://academy.lyniate.com/>

Name: Microsoft 365

Description of processing: Rhapsody's email, word processing, spreadsheets, databases, storage, etc.

Country of Processing: USA

Website: <https://www.microsoft.com/>

Name: Mimecast

Description of processing: Rhapsody's perimeter email protection

Country of Processing: USA

Website: <https://www.mimecast.com/>

Name: PagerDuty

Description of processing: Notification to Rhapsody for service for support

Country of Processing: USA

Website: <https://www.pagerduty.com/>

Name: Kimble

Description of processing: Automation for Rhapsody's professional services timekeeping

Country of Processing: USA

Website: <https://www.kimbleapps.com/>

Name: Health Samurai Aid Box

Description of processing: FHIR servers.

Country of Processing: USA

Website: <https://www.health-samurai.io/>

Name: Experian

Description of processing: Referential data provider. Optional "add-on" service for partners with EMPI by NextGate.

Country of Processing: USA

Website: <https://www.edq.com/>

Name: Logicworks Systems Corporation

Description of processing: HITRUST certified platform for hosting EMPI by NextGate.

Country of Processing: USA

Website: <https://www.logicworks.com/>