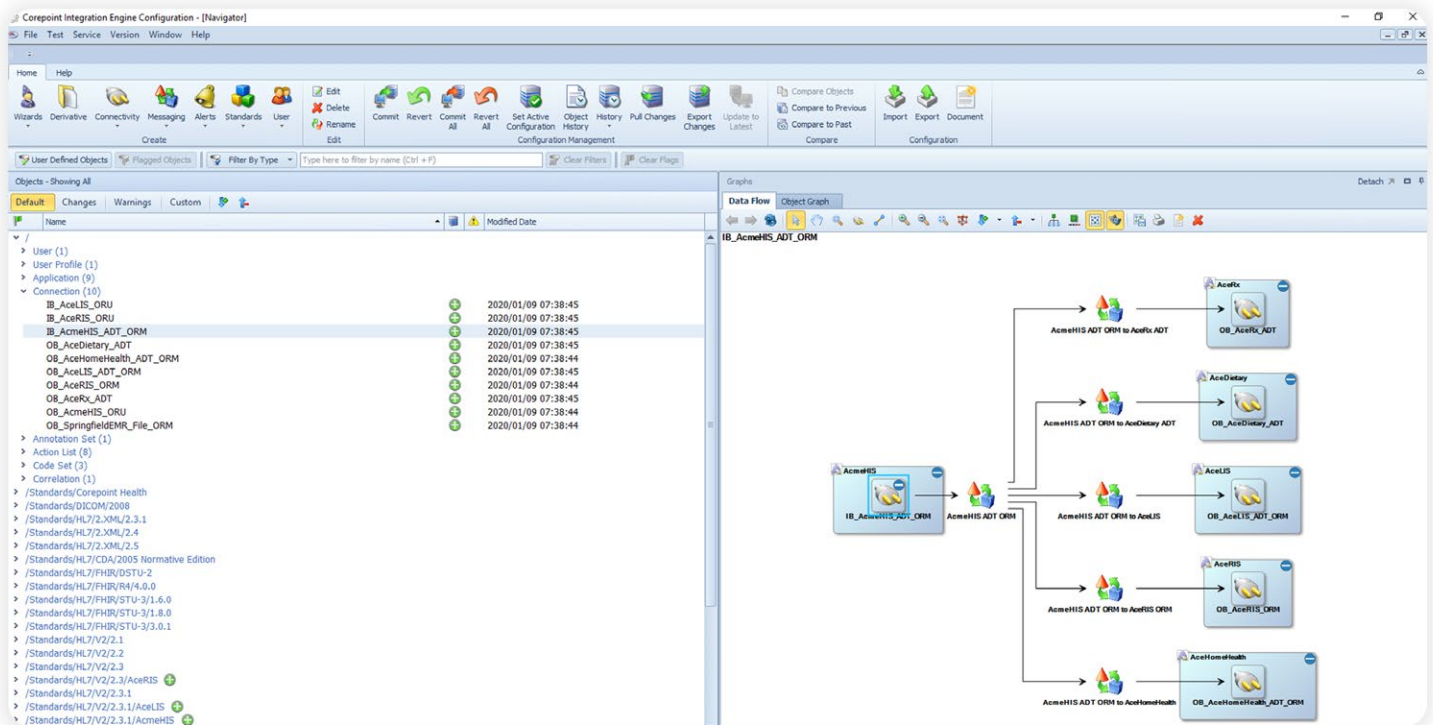




COREPOINT INTEGRATION ENGINE

# Quick and Powerful Interoperability



## Trusted by Healthcare Providers of Every Specialty and Size

Corepoint® Integration Engine is built with the goal of creating a simpler, more comprehensive approach to interoperability and leverages years of experience performing essential healthcare interfacing work.

Armed with powerful, native features and built-in safeguards and securities, Corepoint scales seamlessly as healthcare organizations change and grow. Develop, schedule, and go-live with interfaces confidently using our test-as-you-develop approach, reusable actions, and alerting and monitoring capabilities.

Corepoint can be deployed in a number of ways including:

### On-Premises:

Install, run, and manage the Windows-based Corepoint in a data center you manage.

### The Cloud:

Reduce hardware and maintenance by hosting your engine in the cloud and accessing the monitor securely from a web browser.

### As a Managed Solution:

With our managed services, our experts can assist in managing and optimizing your Corepoint environment in the cloud.

# Benefits



## Efficient Monitoring and Management

Consolidated monitoring, alerting, and logging give the user control over the interface environment with the ability to choose how they want to view the interface monitoring screen. Configurable alerting and monitoring allow your team to be proactive, rather than reactive, because they are aware of issues before they are notified by a department.



## Speed to Value

Corepoint is easy to use, which means deploying data integration fast and cost effectively. Whether you're performing system migrations, upgrades, or platform conversions, Corepoint allows you to maintain data integrity and interoperability with internal and external data-trading partners. When new applications require data at the point of care, you can get interfaces up and running quickly, performing unit tests along the way.



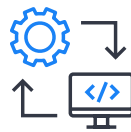
## Menu-driven, Graphical Builds

Dramatically increase productivity by developing and modifying interfaces in visual diagrams, as opposed to text-oriented development. Use a familiar whiteboard approach to object graphing with a top-down diagram. The graphing feature allows IT staff to demonstrate the organization's downstream data flow through easy-to-use and understand interface graphing.



## Speed to Revenue

Maximize your return on your investment and drive competitive growth with Corepoint's reliably fast time to deployment. Develop, schedule, and go-live with interfaces confidently using our test-as-you-develop approach, reusable actions, and alerting and monitoring capabilities.



## Test-As-You-Develop Approach

Our test-as-you-develop approach to creating interfaces gives you absolute confidence of meeting Promoting Interoperability requirements and connect to external partners. Use our test message manager to tailor message sets during quality assurance checks. The ability to search and narrow test sets creates more robust tests, allowing you to deploy quality interfaces that consistently deliver required patient data.



## Unmatched Customer Support

When you choose Corepoint, you not only benefit from a high-quality product, but also gain a direct line of access to on-going, 24x7 award winning support. This customer-first culture is carried throughout our organization. KLAS® has recognized Corepoint as the number one integration engine since 2009.

# Key Features

Armed with powerful, native features, your team can use Corepoint to quickly connect to providers, health information exchanges (HIEs), accountable care organizations (ACOs), health plans, payers, health IT vendors, and other healthcare organizations.

Corepoint is finely tuned with many features that make your interface work seamless and enjoyable. Here we've outlined a few to highlight the confidence you'll have from using Corepoint.

## Web Services

Meet the Promoting Interoperability requirement of exchanging patient data with an unaffiliated external organization using the Corepoint Web Services feature. Web Services allows users to participate in or create the most common health information exchange scenarios, such as enterprise HIEs, including those used in accountable care organizations. The Corepoint Web Services feature is the ideal communication standard for HIE creation and participation because organizations can exchange large amounts of data over the internet and intuitively integrate received data into their application environment, all without the need for scripting.

## Monitoring and Alerting

Tailored alerts warn of problems before they disrupt workflow and operations. Corepoint also offers customizable user profiles with unique views and permissions. The Mobile Monitor app gives users access to connections, alerts, and assured availability functions from a smart phone or tablet.

## Scalability

Corepoint quickly and affordably scales to meet your growing data demands using proven Microsoft technologies. An interface solution should be scalable in three areas: throughput, configuration, and operationally. Corepoint provides robust throughput that is supported by an enterprise-style team building environment with the ability to operationally scale through unique Connection Central views and role based monitor access.

## Audit Logging and Message Tracking

Provide Promoting Interoperability (formerly Meaningful Use)-required security audit log reports in the case of an auditable event and gain insight to improve PHI security policies and procedures. Trace a message's history in the engine with a Google-style search and optimize data flow by pinpointing purged or abandoned messages.

Audit Logging provides insights on protected health information (PHI), including messages that were viewed, modified, and/or copied. Log Search provides the ability to view the history of every health message transmitted in the IT environment. Users can perform detailed searches across all connections for defined message types. At the click of a button, users can see the lineage of the message, tracing the message back to its origination.



## Native High Availability

Our Assured Availability solution provides a failover mechanism to a backup server that allows normal operations to continue without interruption, including:

- Message persistency
- Interface connectivity
- Automated monitoring of input/output status
- Network monitoring
- Integration with scheduled alerts

<p><b>Healthcare Standards</b></p> <ul style="list-style-type: none"><li>○ HL7 V2 and V3, FHIR, C-CDA</li><li>○ X12</li><li>○ NCPDP</li><li>○ DICOM</li><li>○ XML</li><li>○ JSON</li><li>○ DELIMITED</li></ul>	
<p><b>Transport Methods</b></p> <ul style="list-style-type: none"><li>○ TCP/IP</li><li>○ File Transfer</li><li>○ Secure FTP</li><li>○ Batch Processing</li><li>○ Direct Project</li></ul>	<ul style="list-style-type: none"><li>○ Community Exchange</li><li>○ Web Services APIs (SOAP and REST)</li><li>○ ODBC-Compliant</li><li>○ Databases</li></ul>

# Extensions

Corepoint offers several extensions within the engine that help your team stay at the frontlines of the ever-changing healthcare industry.

## Assured Availability (A2)

Corepoint simplifies high availability and enables an easy-to implement solution that constantly delivers run-time confidence. The feature is delivered natively and ensures continuous processing of critical patient data exchanges without the need to set up complex, maintenance-intensive clustering environments.

## Action Points

These are customizable triggers that monitor the healthcare data flowing through Corepoint and identify any message data that should trigger an alert notification, giving you more insight and control. Action Points can:

- Improve operations and data workflows
- Support caregivers with real-time patient data
- Customize alert notifications based on message data

## Batch File Processing

Transfer files between servers, split apart batch files of messages, and create batch files, all within the single platform where you create, test, and monitor other interfaces. Create interfaces that read or write batch files up to 10GB in size, without monopolizing your server's memory. Process batch interfaces at the times that your workflows require, without worrying about straining the server causing processing backlogs.

## DICOM Gear

Automating order entry with Corepoint's DICOM gear:

- Eliminates manual entry of patient registration information associated with a DICOM study

- Reduces processing time to referring practices and hospitals
- Improves accuracy with electronic patient data transfer
- Enhances service to referring physicians

Using the detailed measurement information contained in a DICOM Structured Report (SR) is an effective way to reduce data entry errors and streamline reporting workflows for dictation applications. In particular, Corepoint can extract the structured measurement data from DICOM SR and feed PowerScribe 360 with an HL7 V2 order message to automate the population of these measurements in a dictated report.

## Disaster Recovery

Disaster Recovery (DR) provides peace of mind should a natural disaster occur. The DR solution works in conjunction with Corepoint's Assured Availability (A2) solution to provide complete coverage for outages. While A2 is targeted at isolated server problems such as operating system failures, a memory problem, or disk drive at capacity, the DR solution covers events that impact the entire data center.

## Remote Monitoring

Corepoint offers a 24/7 Remote Monitoring Service where a Corepoint analyst:

- Serves as the first level help desk for all alerts from Corepoint
- If desired, proactively logs into the customer's Corepoint integration engine monitor once during business hours every weekday for a service health check and sends an email detailing the findings to the customer.

# Unmatched Customer Support

When you choose Corepoint, you not only benefit from a high-quality product, but also gain a direct line of access to on-going, 24x7 award winning support. This customer-first culture is carried throughout our organization, and is one of the reasons Corepoint is the number one rated integration engine since 2009 in the KLAS Software & Services report. This commitment to our customers' success is a large reason we are the number one rated integration engine since 2009 in the KLAS: Software & Services report.

***"I love everything about Corepoint. It is the greatest, most important purchase that I have made. Corepoint is flexible and never goes down. I cannot compliment the system enough. Corepoint has saved us money and is a very strong system."***

**CIO**

April 2021

***"Corepoint is extremely easy to use, and it has every functionality that we have ever needed to accomplish any goal. It is extremely reliable. We don't really have any issues or downtime with it. The upgrades are very straightforward and simple. The vendor continues to innovate the product and make it better with every release. We are very satisfied with the product."***

**Manager**

April 2021

***"The product and the vendor's support are fantastic. The solution runs without issue. It does exactly what I need it to do. It has great reporting tools. I can sort, filter, and do ad-hoc queries against all of my HL7 data as needed. The solution comes in handy when troubleshooting business-process workflows."***

**CIO**

October 2021

***"The Corepoint software is terrific. It has got every option we could ever want in terms of designing interfaces. We may not see them and may need to ask the Corepoint team, but we get in contact with their support, and they are extremely responsive. I don't know that there is a better support organization for a product I have worked with. The team is terrific. They walk us through things, hold our hand as we do things, or do everything for us. The customer has all three of those options. Having that flexibility is key because not everybody is at the same skill level. My lead person for Corepoint could be out, and their backup could be in place. When we call support, we get the same result regardless of whether the user is skilled through the roof or barely familiar with Corepoint because the support is that adaptive. That is definitely their strong point."***

**CIO**

June 2021



# COREPOINT INTEGRATION ENGINE

Contact Us:  
[rhapsody.health](https://rhapsody.health)

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